

Subject: G3335AA MASSHUNTER SOFTWARE-109

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Supersedes
None

Release of MassHunter Qualitative Analysis rev. B.04.00 Service Pack 2 (SP2)

Service Serial Numbers:
US00000000-US99999999

A new Service Pack is available that fixes defects in MassHunter Qualitative Analysis rev. B.04.00.

To Be Performed By: Agilent-Qualified Personnel or Customer (for Both)

Parts Required:

The Service Pack is available for Agilent support personnel on the
\\wscsfs01\Lsc\apgsup server under:

<\\wscsfs01\LSCA\apgsup\Software\CURRENT\G3335AA MassHunter Qualitative Analysis Software B.04.00 Build 479.0\Service Packs\SP2>

The form of the URL that can be viewed in the Service Note Viewer is:

<file:\\wscsfs01\LSCA\apgsup\Software\CURRENT\G3335AA%20MassHunter%20Qualitative%20Analysis%20Software%20B.04.00%20Build%20479.0\Service%20Packs\SP2>

In addition, the Service Pack will be downloadable from the
<http://www.agilent.com> website under Home > Technical Support > Downloads and Utilities > Status Bulletins and Patches > MassHunter Data Analysis Software > MassHunter Qualitative Analysis in July 2011.

Situation:

A Service Pack is available to fix defects in MassHunter Qualitative Analysis rev. B.04.00. This is Service Pack 2 (SP2).

The Service Pack SP2 fixes the following defects in the Qualitative Analysis software:

TT # Title

161659	Invalid cast exception in ChromPeakList
162349	DBSearch produce different results in two runs
164572	Typing in peptide sequence into Sequence Editor places it C-terminal to N-terminal

165875	Find by Formula with CEF from MPP as Formula Source fails in B.04.00 but not in B.03.01
165994	NaN reported for Mass(Tgt) when running FbF with worklist formula input
165995	Exceptions and other problems with calibration caching
167855	The MS/MS formula details are not updated according to the selected MS formula
168654	DBSearch throws NullReference exception when PSetProbableSpecies null
171557	Find-by-Formula crashes on some data files while using Agile integrator

Service Pack 2 (SP2) is cumulative in that it includes all of the fixes from Service Pack 1 (SP1) described in Service Note G3335AA MASSHUNTER SOFTWARE-100A.

TT # 165875 "Find by Formula with CEF from MPP as Formula Source fails in B.04.00 but not in B.03.01" was the subject of Service Note G3335AA MASSHUNTER SOFTWARE-104 "HotFix Available to Fix Find by Formula Problem with CEF File in Qual rev. B.04.00". The fix has been included in Service Pack 2.

Solution/Action:

This Service Pack must only be applied to the Qualitative Analysis rev. B.04.00 software. The version is displayed in the Help-->About splashscreen. It will state "Version B.04.00 Build 4.0.479.0" or "Version B.04.00 Build 4.0479.5 Service Pack 1" (if SP1 is installed).

Installation:

- 1) Shutdown any MassHunter Qualitative Analysis programs that are running.
- 2) Browse to the directory, CD, or USB drive where the Service Pack file is located.
- 3) For Windows XP SP3, find and double-click on the file named Qual B.04.00 SP2.exe. For Windows 7 Pro (64-bit), right-click on the file named Qual B.04.00 SP2.exe and select the "Run as administrator" menu item.

When the software Service Pack executable is run, a window will appear with information regarding the installation of the Service Pack.

- 4) A Command Prompt window will open to apply the Service Pack. DO NOT CLOSE THIS WINDOW. The Service Pack may take up to five minutes to complete the installation process.

If the system has previously been qualified, the Service Pack installation will run an Installation Qualification Test (IQT). At the end of the test, a dialog named "iqtwizard" will state "IQ Completed". When you click OK, the dialog will open the default browser with the Installation Qualification Report. Print this report out and place it with any qualification materials that you save.

Once the installation process is complete, a small window will appear saying "MassHunter Qual Service Pack Installation is complete".

5) Start up MassHunter Qualitative Analysis and begin using it.

The new version is displayed in the Help-->About splashscreen. It will state "Version B.04.00 Build 4.0.479.9 Service Pack 2". If the BioConfirm Software is installed it will state in addition "with BioConfirm Software".

Additional Information:

Date:

7/25/2011

Modification Recommended

Standards: Labor hours: 0.00 / Travel: None

Action Category: On specified failure

Location Category: Customer installable

Service Inventory: See text

Used parts: See text

Availability: Product Support Life

Agilent Responsible Until: 7/31/2011

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Additional Information: None